



COUNTY OF PLACER
ADMINISTRATIVE SERVICES DEPARTMENT

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June 1, 2010

RFP No. 9990
Regional Public Safety System

Addendum No. 1

This Addendum consists of three (3) pages total and is issued to clarify the following questions.

Questions and Answers:

The following questions were asked prior to May 18, 2010. Because the responses may be beneficial to all prospective responders, the answers are hereby provided as an addendum. In those instances where this addendum may conflict with the original Request for Information, this addendum shall prevail.

	QUESTION	COMMITTEE'S RESPONSE
a.	Does Placer County intend to purchase from this RFI or will an RFP be issued?	The next step towards procurement will be determined upon concluding our RFI Review process.
b.	What is the total number of view only workstations for RMS?	Approximately 250.
c.	Are there any Handheld Units that require installation of the Mobile Dispatch Application?	Presently, there are no handheld devices in use other than Smart phones.
d.	Are there any Handheld Units that require installation of the Mobile Field Reporting Application?	Presently, there are no handheld devices in use.
e.	Is there a Microsoft Active Directory in place? If so, will all affected workstations/laptops have authenticated access to the centralized servers?	Presently, each agency is in their own, separate County/City network with their own security zone (firewall protection from outside), meaning there is not a single Directory Service for all agencies, rather, each has their own. In all four agencies, Microsoft Active Directory is in place and managed separately by County or City IT.

	QUESTION	COMMITTEE'S RESPONSE
f.	Can a diagram of the network as it relates to this project be provided? If so, this should include the connections related to cities and counties.	In lieu of diagram, please see information below: <ul style="list-style-type: none"> • Roseville and Auburn PDs have T1 connection to Placer County; • Citrus Heights PD is not currently connected to Placer County; • Placer County has T1 connection to CA DOJ (used by Sheriff, Auburn PD); • Roseville PD has T1 connection to CA DOJ; • Citrus Heights has T1 connection to CA DOJ; • Sheriff, Roseville, Auburn, and Citrus Heights PD are using private mobile Verizon and/or AT&T air cards for in-vehicle data access.
g.	What are the current bandwidth specifications of the network connections to each agency/site? How much bandwidth is available to these locations (fiber, 10Mb/100Mb MetroE, etc.)?	See answer to f (above).
h.	Is the LAN infrastructure able to provide at least 100Mbps throughput to the desktop?	Each of the four agencies' networks can support 100Mbps to the desktop from within their local network.
i.	Is there an on-site Disaster Recovery location that can be used to house a redundant system? If so, what are the bandwidth specifications to this site?	There are optional DR sites for this solution. One possible site is AT&T Opt-T-MAN (100Mbps) from Placer. It should be noted though that the agencies are considering application sharing options and it may be that each agency implements their own separate, possible disparate system (preferably still interfaced with partners'), in which case each agency would need to determine their local DR needs and capabilities.
j.	Is your agency interested in "in-sourcing" this service and work directly with the solution provider, or is your preference to "out-source" this service?	The agencies will require that the successful vendor providing the software solution will also provide warranty and maintenance support for their application.
k.	Would your agency consider a brand new, state of the art, fully integrated solution with a single reference for this SW version or is your requirement firm concerning the "at least two (2) customers?"	The RFI question is requesting information for at least two customers using the current version of the vendor's software application. If only a single customer reference can be provided, please provide that information.
l.	Will you publish all documentation for the referenced required interface (e.g. CA-DOJ UCR E-CARS, VINE, etc.) with the version needed during the RFI process or during the RFP process?	Detailed interface information required for firm costs could be provided/discussed at a later date.
m.	Define the basic data exchange sought, interface format (e.g. XML), and operational functionality in the form of use case descriptions.	Basic "CAD-to-CAD" interface functionality is described in the RFI's Appendix B. Detailed "CAD-to-CAD" interface design and functionality will be determined in a future phase. Standards and/or protocol should be those generally accepted and published in the industry, no proprietary solutions will be accepted.

The deadline for submitting responses will remain: **July 6, 2010 – not later than 5:00 p.m.**

With the exception of the above noted items, all other requirements, terms, and conditions of this RFI remain in full force and effect.

Your response shall consider and/or address the clarifications addressed herein.

Direct all questions regarding this RFI to: Ben Bramer
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